

COMMUNICATION ON PROGRESS

# **GLOBAL COMPACT** LIGIER GROUP 2021



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## CHAIRMAN'S STATEMENT OF SUPPORT



Since 2018, Ligier Group has been a member of the UN Global Compact.

European leader on the light and heavy electric quadricycle segment, we support the ten principles of the Compact in the areas of human rights, international labour standards, environmental protection and anti-corruption.

For the third year in a row, we are renewing our responsible commitment and our social policy upholding these UN principles. With this new Communication on Progress (COP) we can take stock of the actions carried out at our company. Although we have achieved our goals, we must still strive to be even more ambitious in the years to come!

The values of our employees, partners and stakeholders drive us to aim ever higher! In the coming years, we plan to set new goals, build our resources and achieve concrete, measurable results.

This continuous improvement policy is part of our STEP 2023 business strategy plan. Launched in 2018, it unites all our employees, partners, suppliers, subsidiaries and shareholders with the common goal of growing the company for the long term. With STEP 2023, we are transforming, building and enriching our business in order to better respond to current market challenges and improving its performances at all levels.

We are proud to renew our commitment to the ten principles of the United Nations Global Compact and determined to promote our Made in France values.

Yours sincerely,

François Ligier Chairman LIGIER GROUP



## THE 10 PRINCIPLES OF THE GLOBAL COMPACT

### HUMAN RIGHTS





## **Principle No. 1:** Businesses should support and respect the protection of internationally proclaimed human rights

Principle No. 2: Businesses should make sure that they are not complicit in human rights abuses

#### **INTERNATIONAL LABOUR STANDARDS**

**Principle No. 3**: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining

**Principle No. 4**: Businesses should uphold the elimination of all forms of forced and compulsory labour

Principle No. 5: Businesses should uphold the effective abolition of child labour

**Principle No. 6**: Businesses should uphold the elimination of discrimination in respect of employment and occupation

#### ENVIRONMENT

Principle No. 7: Businesses should support a precautionary approach to environmental challenges

**Principle No. 8**: Businesses should undertake initiatives to promote greater environmental responsibility

**Principle No. 9**: Businesses should encourage the development and diffusion of environmentally friendly technologies

#### ANTI-CORRUPTION

**Principle No. 10**: Businesses should work against corruption in all its forms, including extortion and bribery



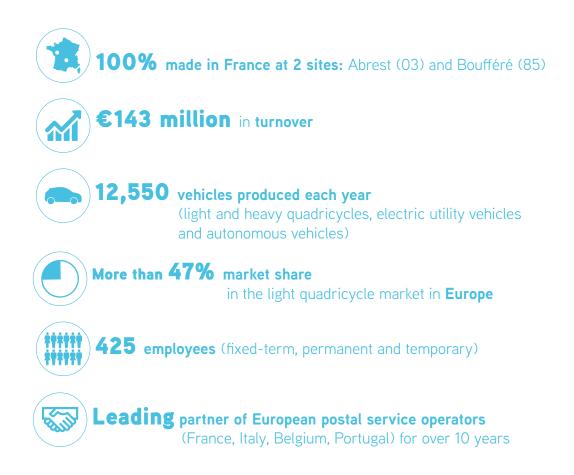
## ABOUT THE LIGIER GROUP





#### LEADER IN INNOVATIVE MOBILITY

A French manufacturer renowned for its expertise for almost 40 years, Ligier Group is a niche player with an agile and innovative approach and a deep commitment to ensuring the satisfaction of its customers. The 2008 joining of forces between Ligier and Microcar under a single structure, Ligier Group, has enabled the creation of a strong group and market leader. Its distribution network is comprised of almost 180 specialist centres in France and more than 550 retail points in 11 European countries. Ligier Group is therefore able to offer every customer maximum accessibility to its full range of models across all countries. The group is also a leading pioneer in Europe in the electric vehicle market, providing European postal service operators with innovative 3- and 4-wheeled vehicles (PULSE 3 and PULSE 4). This professional fleet is a testament to the Ligier Group's continuing ability to effectively satisfy the specific mobility requirements of both its professional and individual customers.



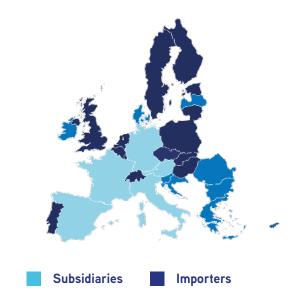


#### ABOUT THE LIGIER GROUP



Ligier Group relies on an extensive distribution network of 550 entities throughout Europe.

- **4 distribution subsidiaries:** Germany, Austria, Italy, Spain
- 14 importers: Belgium, The Netherlands, Poland, Portugal, Luxembourg, Norway, Sweden, Finland, Czech Republic, Estonia, Lithuania, Slovakia, Hungary, England (Ligier Professional only)
- 180 Ligier-Microcar Specialist Centres throughout French territory



#### HISTORY

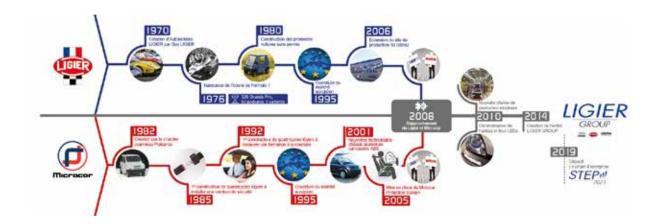


During the 1960s, top sportsman Guy Ligier, French Motorbike Championship winner and Formula 1 driver, began developing his own sports car, designed for both the race track and the road. This personal and technological adventure would lead the team to build over 20 Formula 1 cars. In the 1980s, with vehicles ranging from prestige models to competition cars, Guy Ligier diversified his range with the addition of tractor cabs, going on to transform them into AM licence vehicles with the first LIGIER JS 4.

Ligier Group was born out of the union, in 2008, of two major players in the European light and heavy quadricycle market: Ligier Automobiles and Microcar. Drawing on Ligier's top-level sports experience and Microcar's 30 years of technological expertise, the group strives daily to respond to specific, ever-changing and innovative demands. These 40 years of experience are behind the Group's continuing success in developing new light quadricycle models and innovating for increased efficient mobility.



FRANCE





#### ABOUT THE LIGIER GROUP

Today, Ligier is celebrating its 50th model, with the JS 50, and continues to pay tribute to the driver and great friend of Guy Ligier, Jo Schlesser, with the use of his initials "JS" before each serial number.

#### A DIVERSIFIED BUSINESS

Committed to a policy of continuous innovation, Ligier Group endeavours to develop vehicles and services that satisfy specific, changing creative demands. As a manufacturer of niche technology vehicles, Ligier Group has a diverse range of products:

A complementary

range of

light quadricycles **CECE CONSTANTS CECE CECE** 

#### LIGHT QUADRICYCLES ARE CONSTANTLY EVOLVING...

They make up the largest share of the group's activity. Within this regulated market, Ligier Group has nevertheless succeeded in developing an unlimited series of innovations: design, comfort, drivetrain, environmental footprint, etc. for its Ligier and Microcar models.

Today, light quadricycles are aimed at an everwider and younger customer base: it is now possible to drive from 14 years of age!

Ligier and Microcar AM licence vehicles are the best solution in terms of mobility for anyone that wants to move around freely.











#### LIGIER PROFESSIONAL: ELECTRIC VEHICLES FOR PROFESSIONALS



Ligier Group takes advantage of Ligier's technological and sporting experience and Microcar's expertise to manufacture custom utility vehicles for professionals. Quality, innovation, functionality, accessibility, adaptability... Ligier Professional strives to meet the needs of professionals concerned with the quality of their employees' working conditions and the environmental impact of their activities.

Providing modes of transport better suited to urban mobility and new short supply chains, the Ligier Professional range offers an efficient solution to a number of logistical problems: traffic, noise pollution, parking, downtime, etc.

#### EZ10 BY EASYMILE: THE ALL-ELECTRIC DRIVERLESS SHUTTLE



"Energy efficiency, enjoyment, on-board comfort and practicality are all areas with unlimited potential for improvement in today's radically-changing transport sector. We believe that the future belongs to those who are capable of offering continuous innovation across products and services."

François Ligier, Chairman of Ligier Group







#### VALUES

Seizing market opportunities, being attentive to our customers and employees, innovating in the name of excellence, proposing mobility products for everyone, while respecting environmental, societal and ethical concerns: that's Ligier Group's philosophy. These core values, which we have held since the very beginning, are founded on everyday mutual respect and attentiveness by all the group's stakeholders.

#### A FLAGSHIP OF FRENCH INDUSTRY



Ligier Group has two production sites in France: the original headquarters of the brand is located in Abrest (Allier), with a second facility based in Boufféré (Vendée). The entire value chain and all of the vehicles produced by the manufacturer are represented, conceived, designed, assembled and tested in these two factories. The group employs over 418 people across the two sites and produced 14,430 vehicles in 2019.

#### STRONG COMMITMENTS

As a responsible manufacturer, Ligier Group complies with all laws in force in the countries in which it operates, adheres to the international rules laid down by the United Nations, in particular the principles of the Declaration of Human Rights, the fundamental conventions of the International Labour Organisation and the OECD Guidelines for Multinational Enterprises. It is with this in mind that the group signed the United Nations Global Compact in April 2018. Ligier Group supports the ten principles of this convention concerning human rights, international labour standards, protection of the environment and anti-corruption.

Ligier Group ensures that all stakeholders with which it works every day adhere to these principles and support these values.



#### LIBERTY, EQUALITY, MOBILITY

Our ambition is to offer everyone, regardless of their profile, age (14 years and up), geographical location, professional or family status, the right mobility for their preferences, needs, daily life and real-life situation. This is why, every day, the men and women of Ligier Group dedicate their time to designing vehicles that are best suited to the needs of each individual. More than just a philosophy, innovation and satisfaction of our customers are not only priorities for us but the very basis for how we work. Agile, attentive and expert in all we do, we provide you with freedom of movement from the outset.





#### **STEP 2023**

This business strategy plan launched in 2018 unites all our employees, partners, suppliers, subsidiaries and shareholders with the common goal of growing the company for the long term.

The acronym STEP 2023 stands for the basic goals of the strategy plan:



**S** for... Satisfaction of our customers and employees

- ${f T}$  for... Transformation towards excellence
- **E** for... Electrification of a future mobility
- **P** for... Performance for the long term

Since the beginning of 2019, the strategic plan has resulted in concrete actions carried out in our administrative and industrial departments :

- Transformation of production streams: in order to meet demand, the group's plants were reorganized and the Pulse 4 production line was transferred from Abrest to Boufféré, grouping all Ligier Professional production activities at just one site. To get this done, we set up a project team and organized the move: dispatch, reception, organization of a new workshop, while training the teams to produce this specific vehicle.
- Transformation towards excellence: in order to reorganize the industrial streams and improve quality, the teams developed a continuous improvement policy. Change management processes were used to reorganize and optimize the workshops, transform quality management through training, and implement 7 levers to initiate the transformation. In 6 months, 60% of the transformation levers were deployed.
- Sales transformation: with ambitious sales objectives, the group has focused on building our teams and re-organizing our distribution networks to respond to the dynamics of the French and European markets. By adding more sales staff, we have developed and improved the distribution networks for quadricycles and professional electric vehicles. The Group's website has been given a makeover, a new CRM tool has been rolled out and, since the end of 2019, a new corporate identity has been steadily unveiled across the French network. By harmonising our brand image nationwide, we can provide our customers with a seamless experience, and improve our sales performances while we're at it. This redesign will be extended to Europe through 2021.

A game-changer which set the stage for Ligier Group to cement its leadership on the light quadricycle market in Europe, with 46.5% of market shares (31/10/2019) rising to 47.2% by the end of 2020. Ligier Group is now the leader in the light quadricycle market in Europe with a 46.5% market share (31/10/2019).

With STEP 2023, we are transforming, building and enriching our business in order to better respond to current market challenges and improving its performances at all levels.





## CHAPTER 1 HUMAN RIGHTS





### PRINCIPLES

**Principle No. 1:** Businesses should support and respect the protection of internationally proclaimed human rights

**Principle No. 2:** Businesses should make sure that they are not complicit in human rights abuses



• Ligier Group is a 100% French company that is fully compliant with French law and undertakes to honour the international rules laid down by the United Nations, the Guiding Principles on Business and Human Rights (Ruggie Principles) and the fundamental principles of the 1948 Universal Declaration of Human Rights.



• 2 production sites in France: Abrest (03) and Boufféré (85)

Breakdown of turnover:



#### COMMITMENTS

Protect and promote human rights and all fundamental freedoms within our spheres of influence: commercial partners, suppliers and service providers, employees, customers.

### PRACTICAL ACTIONS

- We sent select suppliers a questionnaire to verify their commitment to the UN Global Compact, and 95% responded.
- 100% of the new suppliers approved at Ligier Group have signed the Responsible Purchasing Charter.
- The Responsible Purchasing Charter is sent to suppliers representing 80% of our revenue. To date, 60% of the suppliers in our target group have returned the signed charter.

#### OBJECTIVES

• Get 100% of suppliers to sign the Responsible Purchasing Charter











### THE PRINCIPLES

**Principle No. 3**: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining

**Principle No. 4**: Businesses should uphold the elimination of all forms of forced and compulsory labour

Principle No. 5: Businesses should uphold the effective abolition of child labour

**Principle No. 6**: Businesses should uphold the elimination of discrimination in respect of employment and occupation

A 100% French company, Ligier Group strictly complies with French regulations relating to fundamental principles and rights at work. The group's international ambitions means that it adheres to the fundamental conventions of the International Labour Organisation (ILO) [http://www.adequations.org/IMG/article\_PDF/article\_a563.pdf] and the OECD Guidelines for Multinational Enterprises [http://www.oecd.org/daf/inv/mne/48004323.pdf]

#### COMMITMENT 1

Uphold the freedom of association and the effective recognition of the right to collective bargaining

### PRACTICAL ACTIONS

Existence of employee representative bodies

Since 5 March 2019, Ligier Group's employee representative bodies have been organised into a Social and Economic Committee.





- Suggestion box put in place by employee representatives to encourage everyone to give their opinions. Questions are then addressed during meetings of the works council.
- Noticeboards in the common areas of production and administration buildings to communicate important information



## LABOUR RIGHTS

2

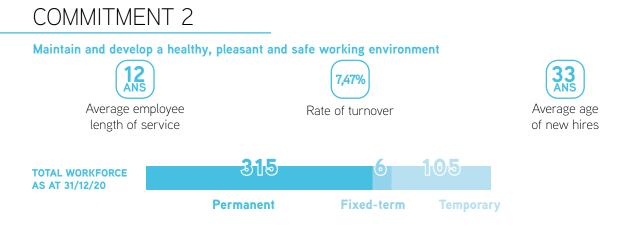


- Mandatory end-of-year annual negotiation on wages which helps to improve working conditions, pay and well-being
- Mandatory annual collective bargaining has been upheld despite the backdrop of the health crisis, with remote negotiations during the closure of the site.

Introduction of sick child days:	Group complementary health insurance scheme		Occupational benefits scheme covered by the company as follows:	
2 days per year per employee	with 50% of contributions paid by the company			
	50%	50%	EMPLOYER	
	EMPLOYER	EMPLOYEE	financed by the employer	
	In 2020, there was an improvement in eye care, dental care and alternative medicine cover for the same price		NON-MANAGER	
			EMPLOYER	
			financed by the employer In 2020, contributions were reduced, for the same level of cover.	
Leave for family-related even	nts: one day of le	eave for family-rela	ted events for couples who live to-	

- gether, just like for married couples, and one day of leave for the death of a step-parent.

  Wages were fully maintained during the furlough period owing to the COVID-19 health crisis. (March-
- Wages were fully maintained during the furlough period owing to the COVID-19 health crisis. (March-April 2020).



### PRACTICAL ACTIONS

#### HEALTH AND SAFETY AT WORK

- Provision of PPE (shoes, clothing, gloves, goggles, earplugs, hard hats, aprons, etc.) to every employee
- Continuous prevention to reduce the number of workplace accidents
- Publication and distribution of an ergonomics factsheet to raise our staff's awareness of the 6 correct postures and techniques.
- Assessment, upon request, by an ergonomist of work stations to reduce the risk of musculoskeletal problems. In this regard, Ligier Group is supported by CAP EMPLOI.
- In 2020, 6 employees returned to work on a therapeutic part-time basis.





## 2 LABOUR RIGHTS

**388 098**€

invested in workplace well-being and safety and job retention

- Installation of a new display board wholly dedicated to communication and information about safety during production.
- Internal redeployment of employees suffering from a disability
- Weekly communication of the number of accidents at the STEP briefings
- Safety-awareness training for 100% of employees when hired. All new employees are given the latest version of the HSE welcome booklet as soon as they arrive, with a multiple choice test at the end of the training.
- Introduction of the LEAN passport to educate the whole workforce in the LEAN method. One of the STEP 2023 strategic pillars is to excel in our industrial and logistical processes. These efforts to achieve excellence are mainly evident in the roll-out of "Lean Manufacturing". This working method involves increasing production capacity by reorganising working methods and flows, the ultimate goal being customer satisfaction.
- Improvement of 2 workstations at the Abrest site:

Adjustment of the windscreen gripping system at the window preparation workstation and installation of a new support for window preparation in a bid to reduce muscular tension and improve the working position.



 Signature of a company-level agreement in 2017 on employee profit-sharing and incentives



paid to employees in 2020 in profit-related pay for 2019



paid to employees in 2020 in incentive bonuses for 2019

- Company-level agreement on the payment of an efficiency bonus twice a year to every employee for a global amount of 523 763€.
- Annual contributions offered by the works council in the form of holiday vouchers, gift vouchers, partnerships with various brands for promotions.
- Company-subsidised canteen on the Boufféré site, provision of meal vouchers on the Abrest site.













#### SOCIAL ACTIVITIES

Christmas event:

Every year, the French Red Cross organises countless collection events to help those most in need. Ligier Group wanted to do its bit by taking part in various collection events organised by the La Roche sur Yon Red Cross and the French Red Cross local unit of Vichy-Cusset-Bellerive.



A "collaborative" Christmas tree was put up in the Vichy and Boufféré production buildings. Everyone was invited to hang an ornament of their choice. This year, even our staff's kids were able to participate! A Christmas accessory or dressing-up day was also held on the last day before the holidays. A way to bring our employees together and help them bond.

- Provision of pleasant common areas in production and administration buildings:
  - 5 break rooms with coffee machines
  - 1 canteen per site
  - Mini golf course and outdoor eating areas
- 8 digital screens in the common areas of production and administration buildings on both sites to disseminate internal information to all employees. News is displayed about recruitment, company events, retirements and so on.
- Dissemination of two internal newsletters, via e-mail for those with e-mail addresses or via noticeboards:



newsletters «Networks» sent in 2020. These are newsletters sent by e-mail to the employees, subsidiaries and importers concerning the various external actions carried out, notable results, commercial operations, etc.

newsletters «Step News» sent in 2020. It is a newsletter about the company project. It is distributed to all Ligier Group employees at the time of its distribution: fixed-term contracts, permanent contracts, temporary workers, service providers and Ligier Group subsidiaries.)



- Improvement of our welding fume extraction system: the welding fume extraction system by the doors has been equipped with extraction torches.
- Repairs to 1,032 sq.m. of flooring. (welding workshop and entrance to the Abrest plant)
- Continued repairs to some offices: replacement of the administrative building windows on the Abrest site.
- 1<sup>st</sup> phase of renewing air-conditioning systems in the offices on the Boufféré site.





Promote work/life balance



voluntary part-time working hours

- Daytime working hours even in production (except if on team working 3x8 shift)
- Summer hours set up in case of heat waves
- Encourage access to professional training

**25%** of Ligier employees took at least one training programme in 2020

 As part of the STEP 2023 strategic plan, STEP 5 / 15 / 30 briefings are held:



- 5 min in production every day
- 15 min in production with the supervisors twice a week
- 15 min in administration once a week
- 30 min with the industrial managers
- Organisation of the workshops into APUs (Autonomous Production Units) for greater responsiveness.

#### OBJECTIVES

- Have all departments contribute to the dissemination of information on the internal digital displays
- Discussions about setting up a remote working agreement
- A day for giving blood is being looked into



### COMMITMENT 3

Eliminate and combat all forms of workplace discrimination

### PRACTICAL ACTIONS



#### PRINCIPLE OF EQUALITY AND NON-DISCRIMINATION

• Signing of an agreement on gender equality on 18 January 2018 which came into force on 1 February 2018 for a period of 4 years in 4 action areas: recruitment, health and safety at work, working conditions and effective remuneration.

- *Recruitment:* Remind managers, recruiters and temping agencies of the rules against non-discrimination when hiring.





- Health and safety at work: Implementation of a system to prevent verbal abuse, gender-based violence and sexual violence.

- *Working conditions:* The company is committed to examining all requests for changes to the organisation of working time, including voluntary part-time hours.

- *Effective remuneration:* On returning from parental leave, employees will benefit from any general salary increases awarded during the period of their absence.



- Ligier Group, within the framework of the Global Compact, is fully committed to Human Rights and is particularly attached to the principle of gender equality. The Group's gender equality index is **81/100** (so a 2-point rise on 2019). This illustrates our determination to offer all employees the same opportunities and prospects for promotion. We track this index daily to keep it moving in the right direction, in line with our continuous improvement policy.
- Balance in average age of employees

20	67	108	88	38					
< or = 25 years	26-35 years	36-45 years	46-55 years	+ 55 years					
AVERAGE AGE: 42 YEARS									





## CHAPTER 3 THE ENVIRONMENT





## THE PRINCIPLES

Principle No. 7: Businesses should support a precautionary approach to environmental challenges

Principle No. 8: Businesses should undertake initiatives to promote greater environmental responsibility

**Principle No. 9**: Businesses should encourage the development and diffusion of environmentally friendly technologies

#### COMMITMENT

Comply with regulations in force. Prevent pollution from activities and continuously improve environmental performance.

### PRACTICAL ACTIONS



- Ligier Group has selected a service provider which calls on a special employment centre for disabled people (ESAT) to recycle paper on the Abrest site.
- Implementation of an environmental management plan with monitoring of results via indicators disseminated to all personnel on noticeboards in the production and administration buildings
- The contracts with our suppliers stipulate that:

Production methods and materials must respect the environment and comply with the labour legislation, applicable worker safety standards and the provisions aimed at ensuring the safety of users and consumers, as well as the responsible procurement charter. The

Supplier undertakes to comply with the applicable French and European provisions on these points concerning the consideration of environmental requirements in the design and manufacture of packaging and, more broadly, of all products.

- Continuous research into new methods of processing waste to prioritise recycling
- Implementation of internal and external communication tools appropriate to the objectives of the environmental management programme:
  - Collaboration with printers that have been awarded the MPRIMIVERT label
  - Inclusion of the words "Please don't litter" on majority of marketing materials
  - Internal communication: use of e-mail rather than paper



## **3** PROTECTION OF THE ENVIRONMENT

- Raising awareness of environmental protection and recycling among all employees:
  - Information in the health and safety/environmental booklet provided to every employee when hired
    - Various notices in the production and administration buildings
    - Provision of containers for sorting of waste: paper/cardboard/plastic
    - Reorganization of a waste platform at the Abrest site
    - 74% of waste recycled in 2020

- With a 15% drop in vehicle production owing to the health crisis, we have noted a stabilisation in waste production with +1% additional waste compared with 2019. This slight increase can be put down to support activities to production (site cleaning for example).

## REDUCTION IN ENERGY CONSUMPTIO

- Evolution of electricity consumption:
- The -8,92% dip in revenue from 2019 to 2020 resulted in:



-7,18% in gas consumption

- Implementation of several solutions to reduce our energy consumption:
  - Installation of LED lighting inside and outside the workshops:
    - 65% of lighting changed on the Abrest site
    - 65% of lighting changed on tha Boufféré site
  - Replacement of machinery and tooling with more energy-efficient machinery.
  - New windows being installed in the Abrest administrative building to save energy.
  - Implementation of a centralised controller for the heating and air-conditioning system in the Abrest open space area to save energy.
  - Replacement of the doorways by the welding building air lock to save on heating.



REDUCTION IN CARBON FOOTPRINT

• We hold inter-site meetings by videoconference or telephone whenever possible in order to reduce fuel consumption.





## **3** PROTECTION OF THE ENVIRONMENT

- For certain projects, evaluation of the carbon impact associated with:
  - Manufacturing the vehicle
  - The materials used for manufacturing
  - Manufacturing-related waste
  - Use of the product and the end of its life

### **OBJECTIVE:**

- Reduce gas and electricity consumption by 1% with respect to revenue
- Recycle 80% of waste
- Reduce heating consumption: lower temperature by 0.5°C in production workshops





## CHAPTER 4 ANTI-CORRUPTION







**Principle No. 10**: Businesses should work against corruption in all its forms, including extortion and bribery

#### COMMITMENT

Establish and develop independent, fair, transparent, honest and legally-compliant relationships with all of our partners (suppliers, distribution network, customers)



### PRACTICAL ACTIONS

- Ligier Group includes several commitments in its Responsible Procurement Charter necessitating compliance with anti-corruption principles to combat all forms of corruption:
  - Refusal of gratuities or gifts other than of symbolic value from suppliers and service providers
  - No sending of gifts to suppliers expect within the context of a general programme approved by the Purchasing Department

- Exercise good judgement when dealing with suppliers and service providers to avoid any situations that could create or be perceived as creating a conflict of interest.

- Use of purchasing methods that encourage genuine, fair competition between suppliers
- Avoid any type of economic dependence between Ligier Group and its suppliers

To date, 60% of suppliers representing 80% of our turnover have signed this charter.



COMMUNICATION ON PROGRESS



